

# User Support Technician

**Posted By:** Deserving Health International Corp

**Location:** Richmond

**Salary:** \$32.00 Per Hour

**JOB ID :** RJ1306976

**Posting Date :** 04-Jul-2024

**Expiry date :** 31-Dec-2024

**Education :** College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years or equivalent experience

**Language :** English

**Vacancies :** 1

**Years of Experience :** 1 year

**Job Type :** Full Time

## Job Description

**User support technician** Verified

Posted on July 04, 2024 by Deserving Health International Corp

### Job details

Richmond, BC  
V6V 2J2

32.00 hourly / 30 hours per Week

Permanent employment

Full time

Day, Evening, Morning

Starts as soon as possible

Benefits: Other benefits

1 vacancy

Job Bank #2987101

## Overview

### Languages

English

### Education

College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years or equivalent experience

### Experience

1 year to less than 2 years

## Responsibilities

### Tasks

Give access to computer networks

Respond to users experiencing difficulties with computer

Consult user guides, technical manuals and other documents to research and implement solutions

Collect, organize and maintain a problems and solutions log for use by other technical support analysts

Provide business systems, network and Internet support to users in response to identified difficulties

Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

Provide customer service

### Supervision

No supervision responsibility

## **Experience and specialization**

### **Computer and technology knowledge**

Internet  
Desktop applications  
TCP/IP

## **Additional information**

### **Own tools/equipment**

Internet access  
Cellular phone

## **Benefits**

### **Other benefits**

Free parking available

## **How to apply**

### **By email**

[deservinghealthjobs@gmail.com](mailto:deservinghealthjobs@gmail.com)

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To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [deservinghealthjobs@gmail.com](mailto:deservinghealthjobs@gmail.com)

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