

# Information Technology (IT) Support Technician

## Posted By: Yingda Enterprises Group Inc.

**Location:** Delta

**Salary:** \$35 Per Hour

**JOB ID :** RJ4622994

**Posting Date :** 26-Jul-2024

**Expiry date :** 22-Jan-2025

**Education :** Bachelor's degree or equivalent experience

**Language :** English

**Vacancies :** 1

**Years of Experience :** 2 years

**Job Type :** Full Time

## Job Description

**We are looking for a dependable Information Technology (IT) Support Technician!**

*Employer: YDG Glass*

### **Job details**

Location: 1492 Derwent way, Delta, BC, V3M 6H9

Salary: 35.00hourly / 35 to 40 hours per Week

Terms of employment: Permanent employment, Full time

Start date: Starts as soon as possible

Vacancies: 1 vacancy

Languages: English

Education: Bachelor's degree or equivalent experience

Experience: 2 years to less than 3 years

Work setting: Manufacture

### **Responsibilities**

- Give access to computer networks
- Report on the performance of computer systems and networks

- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Participate in the redesign of applications and other software
- Provide business systems, network and Internet support to users in response to identified difficulties
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery operations
- Provide customer service
- Manage incidents

**Who can apply to this job?**

Only apply to this job if:

- You are a Canadian citizen, a permanent or a temporary resident of Canada.
- You have a valid Canadian work permit.

If you are not authorized to work in Canada, do not apply. The employer will not respond to your application.

How to apply

By email

ydgglass2024@gmail.com

**To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [ydgglass2024@gmail.com](mailto:ydgglass2024@gmail.com)**

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