

## Information Technology (IT) Support Technician **Posted By:** Yingda Enterprises Group Inc.

**Location:** Delta

Salary: \$35 Per Hour

JOB ID: RJ4622994

Posting Date: 26-Jul-2024

Expiry date: 22-Jan-2025

Education: Bachelor's degree or equivalent experience

Language: English

Vacancies: 1

Years of Experience: 2 years

Job Type: Full Time

## **Job Description**

We are looking for a dependable Information Technology (IT) Support Technician!

Employer: YDG Glass

Job details

Location: 1492 Derwent way, Delta, BC, V3M 6H9 Salary: 35.00hourly / 35 to 40 hours per Week

Terms of employment: Permanent employment, Full time

Start date: Starts as soon as possible

Vacancies: 1 vacancy Languages: English

Education: Bachelor's degree or equivalent experience

Experience: 2 years to less than 3 years

Work setting: Manufacture

Responsibilities

•€€€€€€€€ Give access to computer networks

- ●€€€€€€€ Consult user guides, technical manuals and other documents to research and implement solutions
- •€€€€€€€ Provide advice and training to users in response to identified difficulties
- ●€€€€€€€ Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- •€€€€€€€€ Participate in the redesign of applications and other software
- •€€€€€€€ Provide business systems, network and Internet support to users in response to identified difficulties
- •€€€€€€€ Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- •€€€€€€€€ Perform Web-server backup and recovery operations
- € € € € € € € Provide customer service
- •€€€€€€€ Manage incidents

## Who can apply to this job?

Only apply to this job if:

- •€€€€€€€€ You are a Canadian citizen, a permanent or a temporary resident of Canada.
- •€€€€€€€€ You have a valid Canadian work permit.

If you are not authorized to work in Canada, do not apply. The employer will not respond to your application.

How to apply

By email

ydgglass2024@gmail.com

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: ydgglass2024@gmail.com

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