Technical Support Supervisor

Posted By: One Solution Consultancy Services

Location: **Edmonton**

Salary: $36.00 Per Week

JOB ID : RJ5780751

Posting Date : 19-Jun-2025

Expiry date : 09-Jul-2025

Education : • College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

Language : English

Vacancies : 2

Years of Experience : 2 years

Job Type : Full Time

Job Description

Title: Technical Support Supervisor

Employer: **One Solution Consultancy Services**
Address: 10180 101 STREET NW suite 3400, Edmonton, AB T5J 3S4
Wages: $36.00/hour

Vacancies: 2 vacancies

Joining: As soon as possible

Employment type: Permanent employment, Full time
35 to 40 hours /week

Employment conditions: Morning, Day

Overview

Languages

English

Education

- •€€€€€€ College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

- •€€€€€€ or equivalent experience

Experience

2 years to less than 3 years

On site

Work must be completed at the physical location. There is no option to work remotely.

Responsibilities

Tasks

- •€€€€€€ Give access to computer networks

- •€€€€€€ Report on the performance of computer systems and networks

- •€€€€€€ Respond to users experiencing difficulties with computer

- •€€€€€€ Consult user guides, technical manuals and other documents to research and implement solutions

- •€€€€€€ Provide advice and training to users in response to identified difficulties

- •€€€€€€ Collect, organize and maintain a problems and solutions log for use by other technical support analysts

- •€€€€€€ Participate in the redesign of applications and other software

- •€€€€€€ Supervise other technical support workers in this group

- •€€€€€€ Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

- •€€€€€€ Perform Web-server backup and recovery operations

- •€€€€€€ Provide customer service

- •€€€€€€ Manage incidents

Benefits

Health benefits

•ϵϵϵϵϵϵ Health care plan

Work Setting

Consulting firm
How to apply

By email

onesolutionjobscanada@gmail.com
Who can apply to this job?

The employer accepts applications from:

•ϵϵϵϵϵϵ Canadian citizens and permanent residents of Canada.

•ϵϵϵϵϵϵ Other candidates with or without a valid Canadian work permit.

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: onesolutionjobscanada@gmail.com