

# Retail Sales Supervisor

**Posted By:** Milestar Tire Canada Corp.

**Location:** Scarborough

**Salary:** \$36.50 Per Hour

**JOB ID :** RJ3019485

**Posting Date :** 24-Jul-2025

**Expiry date :** 20-Jan-2026

**Education :** Secondary School

**Language :** English

**Vacancies :** 1

**Years of Experience :** 1 year

**Job Type :** Full Time

## Job Description

**Employer:** Milestar Tire Canada Corp.

**Work Location:** Unit 3 - 2360 Midland Ave., Scarborough, ON

**Wage:** \$36.50 per hour

**Hours:** 40 hours per week

**Employment Type:** Full-time, Permanent

**Start Date:** As soon as possible

**Company Overview:**

Milestar Tire Canada Corp. is a Toronto-based tire distributor and retailer with manufacturing roots in Shandong Province, China. Since launching in Canada in 2009, the company has established itself as a reliable supplier of high-quality tires, serving a wide range of customers from individual vehicle owners to some of the largest tire wholesalers in the Canadian market. We specialize in passenger, SUV, UHP, LT, and winter tires, offering extremely competitive pricing and customizable tire solutions tailored to client needs. Our focus on prompt delivery, professional post-sale services, and long-term win-win partnerships defines our approach to business. All tires we sell are covered by a liability insurance policy, and we are committed to expanding our product lines and market presence across North America.

### **Position Summary:**

We are currently seeking a motivated and experienced **Retail Sales Supervisor** to oversee our front-line retail operations and customer service activities. This position plays a vital role in maintaining our reputation for excellence and ensuring efficient retail workflow.

### **Key Responsibilities:**

- Lead, supervise, and coordinate the activities of retail staff at the sales counter and service area
- Assign daily tasks and develop staff schedules to align with customer demand and seasonal fluctuations
- Handle customer concerns, special requests, and complaints, ensuring a high level of service satisfaction
- Oversee inventory of tires and accessories; communicate with warehouse and purchasing staff to maintain stock levels
- Authorize product returns, discounts, or special pricing adjustments as appropriate
- Assist with recruitment and onboarding of new staff, train team members on company procedures, product knowledge, and service standards
- Monitor employee performance and provide feedback to enhance productivity and service consistency
- Ensure the store layout, promotional displays, and showroom cleanliness meet Milestar brand standards
- Prepare internal sales and inventory reports as required by management
- Support daily opening/closing procedures, including reconciling transactions and securing premises

### **Qualifications:**

- Completion of secondary school is required
- Completion of post-secondary education in automotive related fields is beneficial.
- Minimum 1 year of retail experience, preferably in tire sales, automotive accessories, or a similar industry
- Previous supervisory or team lead experience is an asset

- Strong customer service, communication, and problem-solving skills
- Familiarity with inventory systems and POS software is preferred
- Knowledge of tire products and related accessories is an advantage
- Ability to thrive in a fast-paced, service-driven environment

**How to Apply:**

Please send your resume to [milestartirehr@hotmail.com](mailto:milestartirehr@hotmail.com). We appreciate all applications; however, only those selected for an interview will be contacted.

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [milestartirehr@hotmail.com](mailto:milestartirehr@hotmail.com)

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